



## NetWeaver Portal Case Study for Collaboration

### Overview:

SAP NetWeaver Enterprise Portal provides different Collaboration features to enable collaboration among the users in an organization who work from different geographical locations. Different Collaboration features like scheduling, virtual rooms, application sharing, Instant messaging, discussion rooms enable users to collaborate other users or team members in both real time and asynchronously. Using Groupware integration feature in Collaboration, users can use groupware services like E-Mail and Calendar from Portal.

### Business Challenges:

Users working from different geographic locations need to collaborate with team members by sharing their application, accessing their emails, and scheduling their meetings.

Some of the business challenges include:

- Accessing groupware e-mail from different locations
- Sharing application with other users to demonstrate or to fix a problem
- Finding relevant expert or experts to solve a problem or a Issue
- Schedule appointment with a user or group
- Discussion with team members working from different Geographical locations
- Discussion rooms for team members to discuss asynchronously

### SEAL's Approach:

Implemented Collaboration features in SAP EP 7.0 enabling its users to collaborate among themselves using different collaboration features like:

- Instant Messaging
- Application Sharing
- Universal Work List
- Virtual Rooms, Discussion Rooms
- Group ware Integration (Microsoft Exchange Infrastructure)
- Document Review, Feedback and rating

### Results:

Benefits of successful implementation of Collaboration in EP 7.0 for the client:

- Cost-effective Collaboration using Virtual Rooms and Application Sharing
- Scheduling appointment based on the user availability from Users Calendar
- Reduction in over head costs for Collaboration.
- Discussion, Feed back, Review on documents published in shared repository
- Harmonize Retail processes

