

Leading Payment Service Provider Discovers Efficient IT Project & Portfolio Management.

PROJECT MANAGEMENT HIGHLIGHTS:

- Decreased time required for project tracking by 50 per cent
- Four-week implementation
- Focused on managing project portfolio, resources, and costs

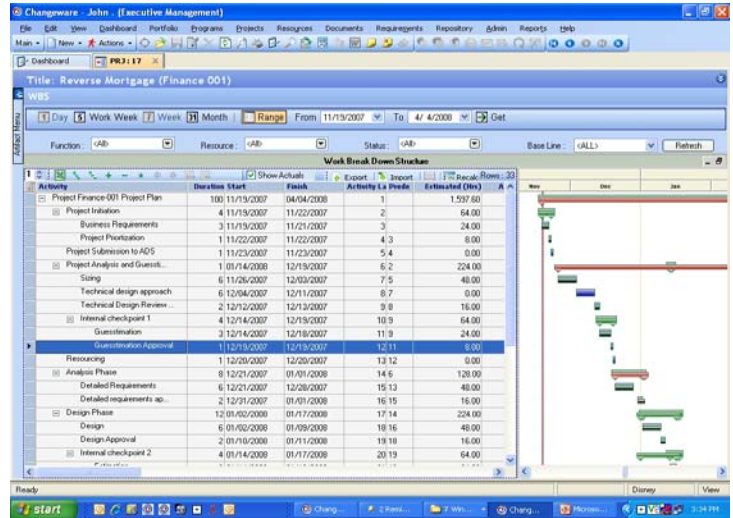
ADVANTAGES

- Integration of project costs across a portfolio
- Collaboration between team members
- Transparent project and portfolio reports

COMPANY PROFILE

Country: India

Industry: Payment Processing



CLIENT BACKGROUND

Our client is a pioneer in the payments systems industry in India. The company, headquartered in Chennai, India, has established itself as the market leader providing software for payments processing to banks, software vendors and other customers in India and Overseas since 1989. The company leverages its tremendous domain knowledge in electronic payment transactions across various touch points, through highly skilled software development and implementation resources, enduring partnerships with global technology leaders, and a world-class IT infrastructure.

BUSINESS PROBLEM

With a rapidly increasing portfolio of multimillion-dollar projects, our client sought for a solution that could be deployed quickly, would promote wider use of project management assets and more consistent reporting, and provide accurate views to management at the project, program, and portfolio levels.

Our client's Project Managers traditionally used Microsoft Project to manage their work and at the same time make plans for each project, often the plans were found to be inaccurate with overloaded resources and incorrect work completed figures entered. They tried to consolidate but proved to be difficult and so abandoned.

We could not match any Project and Portfolio Management tool with PPM Studio's rich features and user friendly interface, more over it's all within our budget.

- Vice President, IT

Costs were reported outside of the tool and this, together with the way in which the project manager assessed completeness made it hard to reconcile the various data they had available to them.

They were challenged to bring the information together and communicate it in a single format to their Executives. There was a great need to increase visibility of project information and the process for sharing information, such as project requests and issues, needed improvement.

The company needed project management and collaboration solution with an easy-to-use interface that would provide a single overview of all current and completed projects, together with bi-directional information sharing with MS Project also wanted a solution that would the company to immediate visibility into projects and enforce a method of tracking, updating and executing projects with different milestones, goals and budgets.

SOLUTION

After considering approximately 7 different project management and collaboration vendors, including HP, Primavera, Serena and CA Clarity, our client chose PPM Studio. Initially PPM Studio has been deployed for evaluation on 4 different teams across the organization. The tool was also monitored by the top executives and in the end the feedback was good and met all their criteria.

Specifically, the company wanted a tool that would provide a single overview of all current and completed projects, together with bi-directional information sharing with MS Project. The company also wanted a solution that could easily be customized to manage small or large projects, with different milestones, goals and budgets.

We have assisted the client throughout the full implementation life cycle including analysis, designing the solution, constructing, configuring and customizing PPM Studio deployment, then implementing the system and training client's people to use it.

BENEFITS

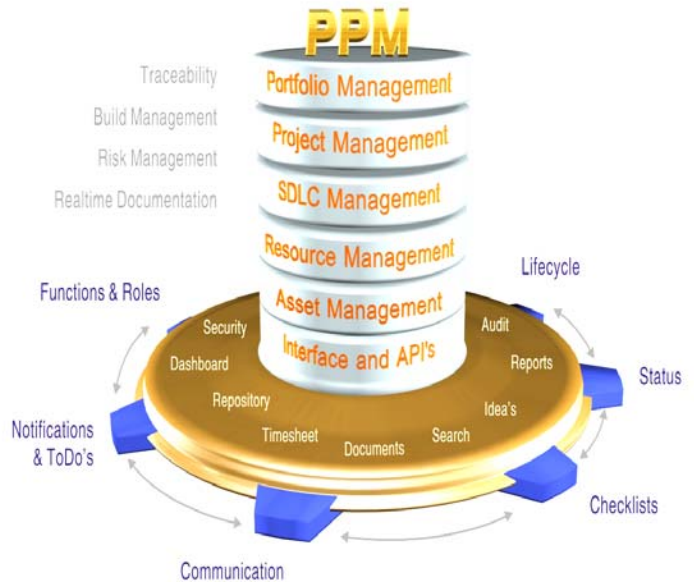
PPM Studio helped client to establish IT governance across its new product/project development process and some of the other benefits are

- Respond more quickly to new business opportunities
- Achieve more accurate and timely reporting of project status at project, program, and portfolio levels
- Provide an authoritative, comprehensive view of the company's project portfolio
- Improve project cost control

PPM STUDIO

PPM Studio is a collaborative, end-to-end, scalable, enterprise solution that helps organizations in managing projects from inception to delivery.

Learn more about PPM Studio at www.ppmstudio.com



PPM STUDIO ADVANTAGES

- Single repository for projects, documents and resources
- Consistent, detailed and easy to create reports
- Deep and robust financial capabilities

KEY PPM STUDIO FEATURES

- Robust project management functionality
- Resource utilization analysis across projects
- Deep capabilities for managing project financials
- Ease of integration, process definition and configuration

KEY BUSINESS PROCESSES

- Manage core software development process
- Track and monitor client engagements
- Facilitate offshore resource management

ABOUT PPM STUDIO

For more information about PPM Studio's solution contact us at

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